



SWUSH

Applied Operating Models: Design and Delivery Combined

A 4-day course that enables the design, delivery, and governance of operating model transformation quicker and with reduced risk and cost

Course Description

The **Applied Operating Models: Design and Delivery Combined** course introduces candidates to a clear, simple, and usable definition of an operating model and provides a common language (from the **OMDDMS[®] standard**) to understand how to design and deliver operating model transformation

- Learn how to **identify and resolve typical problems** and **challenges facing operating model transformation**
- Learn to **understand the implications and impacts** associated with operating model transformation
- Quickly **assess your transformation activities** as well as your operating model maturity so that you can **direct your activities** properly and with **reduced risk**
- Understand and be able to **articulate big picture** and **detailed views of your operating model**
- Be **eligible for up to 30 CPD points** and **the option to be on a searchable certification register**
- **Know what to do on Monday!**
- Additionally,
 - ♦ Learn about and **apply governed** and **remediate ungoverned change** using the **OMDDMS¹ Content Model**
 - ♦ **Embed your knowledge** and **prepare for certification** with quizzes throughout the course
 - ♦ Work in cohorts on a **case study** to begin to learn how to apply **OMDDMS** in **real-world situations**
 - ♦ Our **instructors** are **highly experienced practitioners** who add **practical insights** during these exercises

¹OMDDMS = OMDDMS[®]

What is OMDDMS®?

OMDDMS is the Operating Model Design Delivery and Management Standard and addresses a gap in operating model transformation standards

- The OMDDMS definition of an operating model is, “A model that describes the way in which the organisation conducts its business and achieves its goals”
- An operating model provides a **clear picture** of how the various parts of an organisation work together, from the people and their roles, to the technology and systems used, to the procedures and policies in place and other resources used to create, deliver, and support its products or services
- OMDDMS allows organisations to **respond and change confidently**, drive innovation, manage risk, and **operate more efficiently and sustainably**
- OMDDMS **provides the ground rules** through an established and **repeatable method**, guidelines, best practices, principles, and structures
- **OMDDMS is a standard** that **supports** the delivery of **sustainable operating model transformation**
- A **critical component** of the organisation's **strategy** and determines how it will allocate resources, makes decisions, and interacts with stakeholders (internal and external)

Running Order

The Applied Operating Models: Design and Delivery Combined course fully prepares candidates to transform their organisations using the OMDDMS concepts and techniques

The Applied Operating Models: Design and Delivery Combined course has been designed for specialists and non-specialists alike by providing an overview of the theoretical and practical resolution to operating model transformation challenges

- Day 1 – Operating models and the Operating Model Design and Delivery Method
 - ◆ Instructor-led day covering including introductions to OMDDMS, Operating Models, Strategy, The Content Model, and how to use the Operating Model Design and Delivery Method
 - ◆ Start the case study, exercises, and quizzes
- Day 2 – Understanding capabilities and Organisation Design
 - ◆ Your instructor explains the importance of principles, decision-making, organisation design and the relevance of capabilities and services
 - ◆ Understand the need for legal considerations and decision rights
- Day 3 – Analysing, designing, and how to remediate ungoverned change
 - ◆ Understand the outcomes, inputs, outputs and steps required for the Analyse and Design phases, understand appropriate Organisation Design
 - ◆ Learn how to remediate ungoverned Operating Model Change and understand how to achieve a sustainable, successful transition
- Day 4 – Monitoring, governing, and establishing your new practice
 - ◆ Your instructor will explain the importance and use of the Monitor and Govern phases and how you can enhance transformations through effective decision-making supported by the necessary decision rights
 - ◆ Understand how to establish and run an effective Operating Model Transformation Office and Operating Model Board

Learning Objectives

On completion of the course, candidates will be able to ...

- Explain how capabilities, processes, people, information, technologies, governance structures, obligations, and organisational structures are required to support the organisation's intent and achieve its desired outcomes defined by its strategy
- Demonstrate how harnessing the power of information, measuring and optimising growth, identifying, nurturing and scaling capabilities, balancing swift decision-making with strategic insight and cultivating core values will drive actions for successful operating model transformation
- Apply the OMDDMS Operating Model Design and Delivery Method to ensure that the operating model is designed to support the organisation's transformation to meet its strategic goals and objectives
- Identify and evaluate, and remediate ungoverned change
- Repeat measurable successful operating model transformation by using the OMDDMS Operating Model Design and Delivery Method

Who is this course for?

- The Applied Operating Models: Design and Delivery Practitioner course is essential for all team members involved in operating model transformation:
 - ▶ Those who **Direct** - accountable for the transformation:
 - ▶ CEO, Board of Directors, Chief Operations/ Financial/ Strategy/ Technology/ Information Officer (CxO)
 - ▶ Chief Transformation Officer (CTO)
 - ▶ Those who **Manage** - govern the transformation:
 - ▶ Operating Model Transformation Director/Lead, Programme Director
 - ▶ Those who **Deliver** - responsible for performing the tasks of scoping, discovering, analysing, transitioning, and monitoring operating model transformation and those who provide oversight to those activities:
 - ▶ Operating Model Transformation Managers
 - ▶ Transformation Programme/Project Managers
 - ▶ Communications Lead
 - ▶ Organisational Change Managers
 - ▶ Enterprise and Business Architects and other Domain Architects
 - ▶ Business Analysts
 - ▶ Subject Matter Experts
 - ◆ Including Legal, Procurement, Service Management, HR, Security etc.

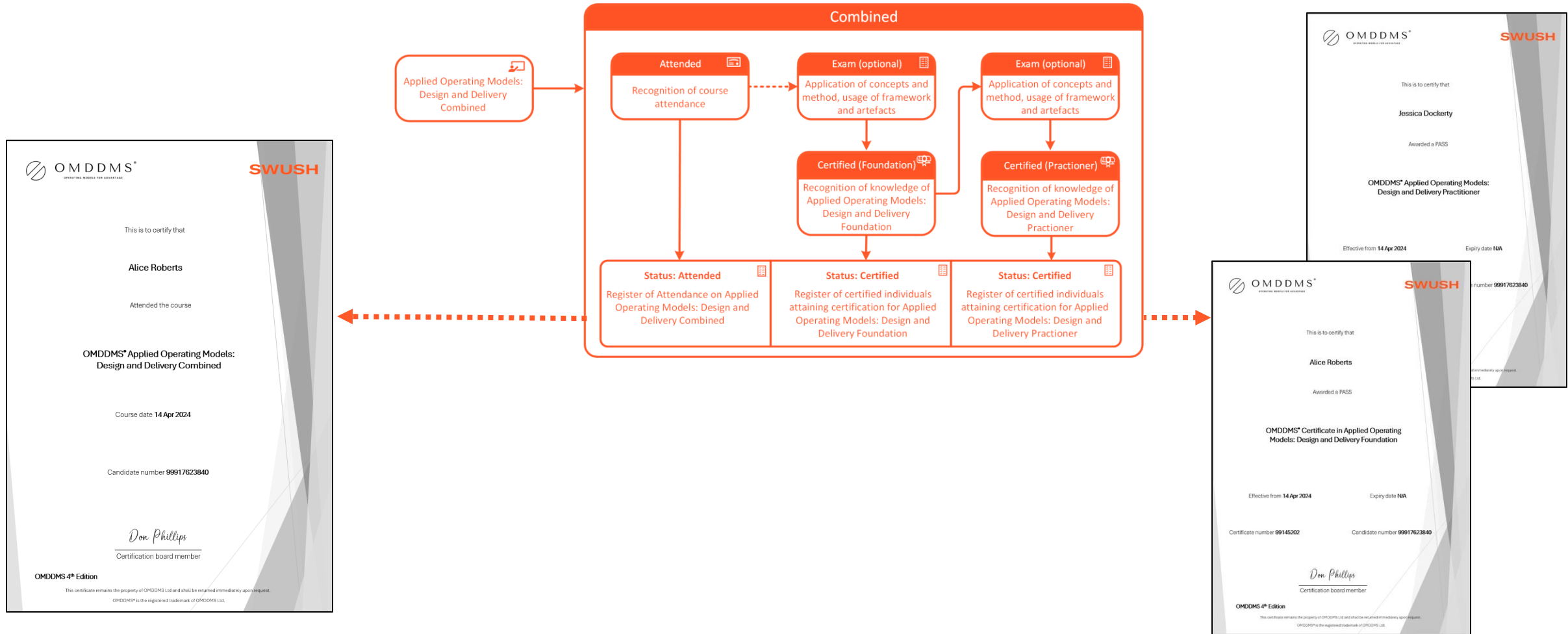
Inclusions

Attending the **Applied Operating Models: Design and Delivery Combined course**, you will get access to the candidate portal, providing:

- **Course slides**
- **Case study including models**
- **Artefacts**
- **Practice tests**
- **Handouts**

- Certified and experienced instructors
- Case study, exercises, and quizzes
- Access to digital course material portal
- Access to the OMDDMS library of usable artefacts
- Exam vouchers for the online Applied Operating Models: Design and Delivery Foundation exam and, Practitioner exam
- Candidates are recognised through
 - **Attendance** route – course attendance:
 - ▶ Certificate of attendance
 - ▶ (optional) Public register status: Attended
 - **Certification** route – course attendance and exam pass:
 - ▶ Certificate of professional association
 - ▶ (optional) Public register status: Certified Foundation
 - ▶ (optional) Public register status: Certified Practitioner
- Option for inclusion on public OMDDMS Certification Register

Candidate outcome



The exams


- At the end of this course, you'll have six months to take the online exams for which the ATO, who provided your training, will provide you with the one-time exam voucher codes
 - ◆ Exam vouchers are valid for six months; however, you should aim to take the exam within one month of completing your course
- Examination Name: Applied Operating Models: Design and Delivery Foundation
 - ◆ Duration: 75 minutes
 - ◆ Format: Multiple-choice examination
 - ◆ Number of questions: 50 questions
 - ◆ Passing score: 30/50 (60%)
- Examination Name: Applied Operating Models: Design and Delivery Practitioner
 - ◆ Duration: 75 minutes
 - ◆ Format: Multiple-choice and written examination
 - ◆ Number of questions: 41 questions (40 multiple choice and 1 written)
 - ◆ Passing score: 24/40 (60%)
- Certification route – course attendance and exam pass:
 - ◆ Certificate of Professional Association
 - ◆ Public register status: Certified Foundation
 - ◆ Public register status: Certified Practitioner
- Option for inclusion on public OMDDMS Certification Register
- If you don't achieve a pass, contact your Training Provider for a retake voucher which will be valid for six months



SWUSH

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