Applied Operating Models: Design and Delivery Practitioner

A 2-day course that enables the design, delivery, and governance of operating model transformation quicker and with reduced risk and cost

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Course Description

The Applied Operating Models: Design and Delivery Practitioner course introduces candidates to a clear, simple, and usable definition of an operating model and provides a common language (from the OMDDMS® standard) to understand how to design and deliver operating model transformation

- Learn how to identify and resolve typical problems and challenges facing operating model transformation

- Learn to understand the implications and impacts associated with operating model transformation

- Quickly assess your transformation activities as well as your operating model maturity so that you can direct your activities properly and with reduced risk

- Understand and be able to articulate big picture and detailed views of your operating model

- Be eligible for up to 15 CPD points and the option to be on a searchable certification register

- Know what to do on Monday!

- Additionally,

  - Learn about and apply governed and remediate ungoverned change using the OMDDMS[1] Content Model

  - Embed your knowledge and prepare for certification with quizzes throughout the course

  - Work in cohorts on a case study to begin to learn how to apply OMDDMS in real-world situations

  - Our instructors are highly experienced practitioners who add practical insights during these exercises

[1]OMDDMS = OMDDMS®

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What is OMDDMS®?

OMDDMS is the Operating Model Design Delivery and Management Standard and addresses a gap in operating model transformation standards

- The OMDDMS definition of an operating model is, "A model that describes the way in which the organisation conducts its business and achieves its goals"

- An operating model provides a clear picture of how the various parts of an organisation work together, from the people and their roles, to the technology and systems used, to the procedures and policies in place and other resources used to create, deliver, and support its products or services

- OMDDMS allows organisations to respond and change confidently, drive innovation, manage risk, and operate more efficiently and sustainably

- OMDDMS provides the ground rules through an established and repeatable method, guidelines, best practices, principles, and structures

- OMDDMS is a standard that supports the delivery of sustainable operating model transformation

- A critical component of the organisation's strategy and determines how it will allocate resources, makes decisions, and interacts with stakeholders (internal and external)

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Running Order

The Applied Operating Models: Design and Delivery Practitioner course fully prepares candidates to transform their organisations using the OMDDMS concepts and techniques

The Applied Operating Models: Design and Delivery Practitioner course has been designed for specialists and non-specialists alike by providing an overview of the theoretical and practical resolution to operating model transformation challenges

- **Day 1 – Analysing, designing, and how to remediate ungoverned change**
  - Understand the outcomes, inputs, outputs and steps required for the Scope, Analyse and Design phases, understand appropriate Organisation Design
  - Learn how to remediate ungoverned Operating Model Change and understand how to achieve a sustainable, successful transition
- **Day 2 – Monitoring, governing, and establishing your new practice**
  - Your instructor will explain the importance and use of the Transition, Monitor and Govern phases and how you can enhance transformations through effective decision-making supported by the necessary decision rights
  - Understand how to establish and run an effective Operating Model Transformation Office and Operating Model Board

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Learning Objectives

On completion of the course, candidates will be able to …

- Explain how capabilities, processes, people, information, technologies, governance structures, obligations, and organisational structures are required to support the organisation's intent and achieve its desired outcomes defined by its strategy

- Demonstrate how harnessing the power of information, measuring and optimising growth, identifying, nurturing and scaling capabilities, balancing swift decision-making with strategic insight and cultivating core values will drive actions for successful operating model transformation

- Apply the OMDDMS Operating Model Design and Delivery Method to ensure that the operating model is designed to support the organisation's transformation to meet its strategic goals and objectives

- Identify and evaluate, and remediate ungoverned change

- Repeat measurable successful operating model transformation by using the OMDDMS Operating Model Design and Delivery Method

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Who is this course for?

- **The Applied Operating Models: Design and Delivery Practitioner course is essential** for all team members involved in operating model transformation:

  - Those who **Direct** - accountable for the transformation:

    - CEO, Board of Directors, Chief Operations/ Financial/ Strategy/ Technology/ Information Officer (CxO)

    - Chief Transformation Officer (CTO)

  - Those who **Manage** - govern the transformation:

    - Operating Model Transformation Director/Lead, Programme Director

  - Those who **Deliver** - responsible for performing the tasks of scoping, discovering, analysing, transitioning, and monitoring operating model transformation and those who provide oversight to those activities:

    - Operating Model Transformation Managers

    - Transformation Programme/Project Managers

    - Communications Lead

    - Organisational Change Managers

    - Enterprise and Business Architects and other Domain Architects

    - Business Analysts

    - Subject Matter Experts

      - Including Legal, Procurement, Service Management, HR, Security etc.
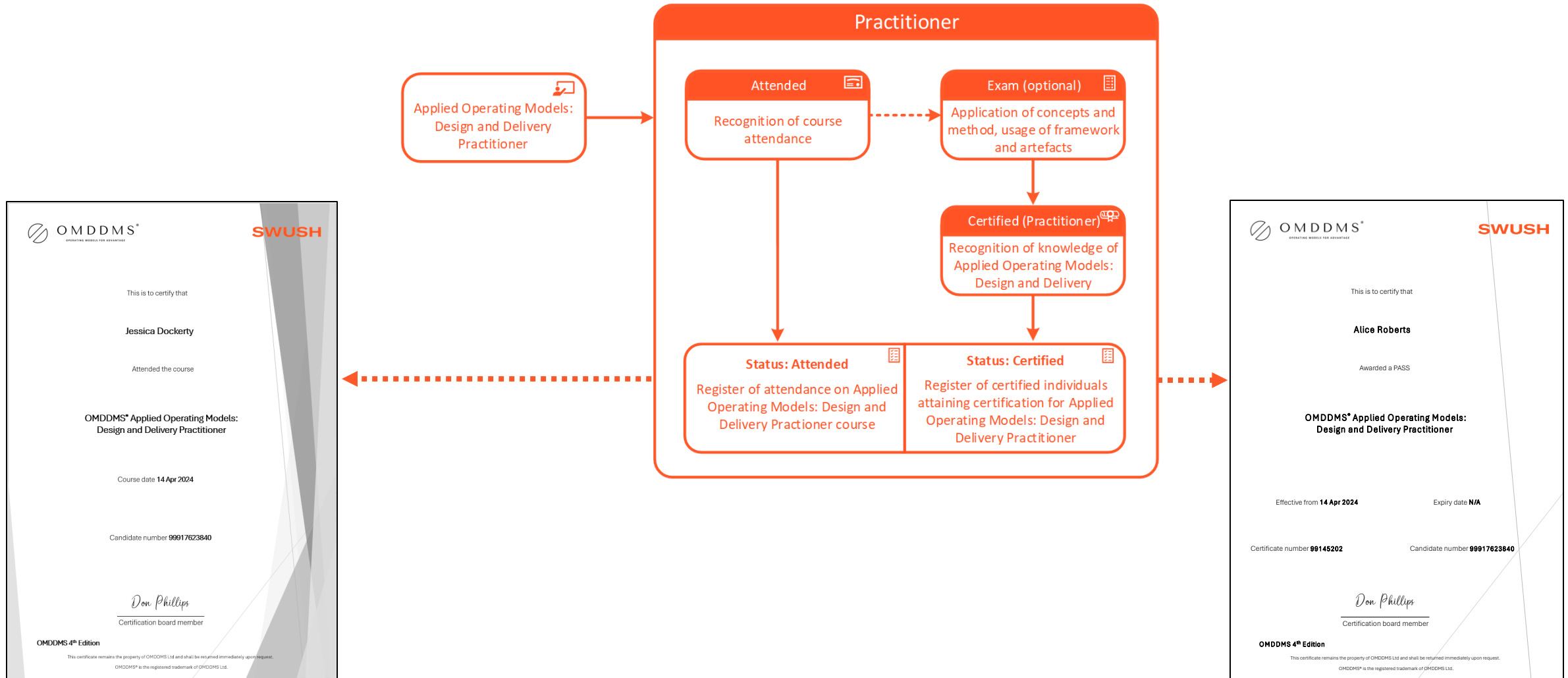
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Inclusions

Attending the Applied Operating Models: Design and Delivery Practitioner course, you will get access to the candidate portal, providing:

- Course slides
- Case study including models
- Artefacts
- Practice tests
- Handouts

- Certified and experienced instructors
- Case study, exercises, and quizzes
- Access to digital course material portal
- Access to the OMDDMS library of usable artefacts
- Exam voucher for the online OMDDMS® Applied Operating Models: Design and Delivery Practitioner exam
- Candidates are recognised through
  - Attendance route – course attendance:
    - Certificate of attendance
    - (optional) Public register status: Attended
  - Certification route – course attendance and exam pass:
    - Certificate of professional association
    - (optional) Public register status: Certified Practitioner
- Option for inclusion on public OMDDMS Certification Register

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Candidate outcome

Applied Operating Models: Design and Delivery Practitioner

Practitioner

Attended
Recognition of course attendance

Exam (optional)
Application of concepts and method, usage of framework and artefacts

Certified (Practitioner)
Recognition of knowledge of Applied Operating Models: Design and Delivery

Status: Attended
Register of attendance on Applied Operating Models: Design and Delivery Practioner course

Status: Certified
Register of certified individuals attaining certification for Applied Operating Models: Design and Delivery Practitioner

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SWUSH

This is to certify that

Jessica Dockerty

Attended the course

OMDDMS® Applied Operating Models: Design and Delivery Practitioner

Course date **14 Apr 2024**

Candidate number **99917623840**

Don Phillips
Certification board member

OMDDMS 4th Edition
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SWUSH

This is to certify that

Alice Roberts

Awarded a PASS

OMDDMS® Applied Operating Models: Design and Delivery Practitioner

Effective from **14 Apr 2024**   Expiry date **N/A**

Certificate number **99145202**   Candidate number **99917623840**

Don Phillips
Certification board member

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The exam

- At the end of this course, you'll have six months to take the online exam for which the ATO, who provided your training, will provide you a one-time exam voucher code

  - Exam vouchers are valid for six months; however, you should aim to take the exam within one month of completing your course

- Examination Name: OMDDMS® Applied Operating Models: Design and Delivery Practitioner

  - Duration: 75 minutes

  - Format: Multiple-choice examination

  - Number of questions: 41 questions (40 multiple choice and 1 written)

  - Passing score: 24/40 (60%)

- If you don't achieve a pass, contact your Training Provider for a retake voucher which will be valid for six months

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BOOK YOUR SEAT

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